



Competitor Comparison

General Features	Salesboom	Salesforce	Siebel	Salesnet	Saleslogix
Ondemand	✓	✓	✓	✓	✓
Max. Licenses	unlimited	unlimited	unlimited		unlimited
Max. Storage	20MB/user	10MB/user	-	-	-
Max. Add-on Storage	unlimited	unlimited	-	-	-
Works with Outlook & PDA	✓	✓	✓	✓	✓
Customer Service & Support	✓	✓	✓	✓	✓
HTML Rich-Media E-mails	✓	✓	✓	✓	✓
Offline and Wireless Access	✓	✓	✓	✓	✓
Self-Service Portal	✓	✓		✓	
Multi-Departmental Customization	✓	✓	✓	✓	✓
Max. Custom Fields per Tab	250	250	-	-	-
SFA Tools	Salesboom	Salesforce	Siebel	Salesnet	Saleslogix
Lead Mgmt.	✓	✓	✓	✓	✓
Account Mgmt.	✓	✓	✓	✓	✓
Contact Mgmt.	✓	✓	✓	✓	✓
Forecasting	✓	✓	✓	✓	✓
Opportunity	✓	✓	✓	✓	✓
Activity	✓	✓	✓	✓	✓
E-mail Mgmt.	✓	✓	✓	✓	✓
Solutions	✓	✓	✓		✓
Customized Reports	✓	✓	✓	✓	✓
CRM Tools	Salesboom	Salesforce	Siebel	Salesnet	Saleslogix
Case Mgmt.	✓	✓	✓	✓	✓
Knowledge Mgmt.	✓	✓	✓	✓	✓
Escalation	✓	✓	✓	✓	✓
Integrated Opportunity	✓	✓	✓	✓	✓
XML Based Integration	✓	✓	✓	✓	✓
Custom Reporting	✓	✓	✓	✓	✓